Q2 2024 Report of Findings

## **Future Partners**

August 2024

## Visit St. Pete-Clearwater Visitor Profile & Economic Impact Study

## Table of Contents

Background & Overview	3
Methodology & Analysis	4
Economic Impact Analysis	5
Quarterly Visitor Summary (Year-over-Year)	10
Infographic Summary	
Traveler Segments	12
Generations	17
Detailed Findings	
Trip Planning	21
Trip Details	24
Visitor Satisfaction	33
Demographics	36



## **Background & Overview**

The overarching goal of this research is to create detailed profiles of Pinellas Co. visitors based upon key areas of interest, including travel planning resources, trip characteristics (e.g. reason for visiting, length of stay, place of stay, etc.), travel party composition, activities/attractions/areas visited, spending, satisfaction, and demographics.

This report represents the Q2 2024 (April - June) findings for the visitor profile research.



## **Methodology & Analysis**

In total, 1,396 completed surveys from Pinellas Co. visitors were collected from April through June 2024. In order to be considered a visitor, respondents had to reside outside of Pinellas Co. The survey questionnaire was administered to persons at the following locations:

- Chihuly Collection
- Clearwater Beach
- Dunedin
- John's Pass Village & Boardwalk
- Pier 60
- Salvador Dali Museum

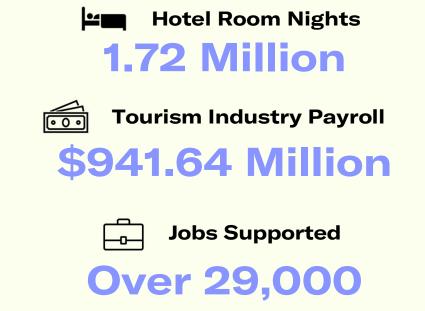
- St. Pete Pier
- Sunken Gardens
- Tampa International Airport
- Tradewinds Island Grand

The data presented is this report for all visitors is weighted based on the relative proportion of lodging guests, home share, VFR, and daytrip visitors observed in survey locations outside of lodging properties. Secondary inputs such as total hotel room inventory and average occupancy were also used in calculating these weights.

## **Economic Impact Analysis**

## Economic Impact Estimates – Q2 2024





## **Economic Impact Estimates**

The visitor volume to St. Pete-Clearwater in Q2 2024 (April - June) is estimated to total 4,186,292. Additionally, it is estimated that visitors to the area during this timeframe generated \$1.79 billion in direct spending and almost \$115 million in tax revenue for Pinellas Co.

	Q2 2023 (Apr – Jun)	Q3 2023 (Jul – Sep)	Q4 2023 (Oct – Dec)	Q1 2024 (Jan – Mar)	Q2 2024 (Apr – Jun)
Visitors to Pinellas Co.	4,225,362	3,751,685	3,387,120	4,109,415	4,186,292
Direct Visitor Spending in Pinellas Co.	\$1,656,120,785	\$1,425,037,162	\$1,466,267,870	\$1,978,345,214	\$1,790,441,335
Total Economic Impact of Tourism to Pinellas Co.	\$2,782,000,040	\$2,340,821,574	\$2,346,945,485	\$3,242,183,648	\$2,975,733,264
Tax Revenue Generated for Pinellas Co.	\$109,694,932	\$88,790,118	\$88,506,846	\$129,175,193	\$114,480,469
Hotel Room Nights	1,704,274	1,505,245	1,443,568	1,774,670	1,715,734
Tourism Industry Payroll	\$883,044,582	\$744,509,598	\$745,503,967	\$1,020,297,731	\$941,639,657
Jobs Supported	26,964	22,837	22,854	31,281	29,019

7

## **Economic Impact Estimates - by Visitor Type & Category**

	April - June 2024			
	Visitors	Direct Spend		
Hotel/ Motel/ B&B	924,605	\$882,039,611		
Friends/ Relatives (VFR)	166,401	\$79,352,363		
Vacation Rental/Home Share	504,515	\$520,586,933		
Day Trip (Regional)	1,563,629	\$183,723,244		
Day Trip (Traveler)	1,010,967	\$118,776,903		
Other	16,175	\$5,962,281		
Total Visitors	4,186,292	\$1,790,441,335		

	April - June 2024
	Category Spend
Lodging/ Accommodations	\$637,465,191
Restaurants/ Dining	\$558,576,512
Retail/ Shopping	\$269,123,012
Entertainment/ Sightseeing	\$224,750,732
Local Transportation	\$38,899,583
Car Rental	\$59,972,480
Other	\$1,654,825
Total Direct Spending	\$1,790,441,335

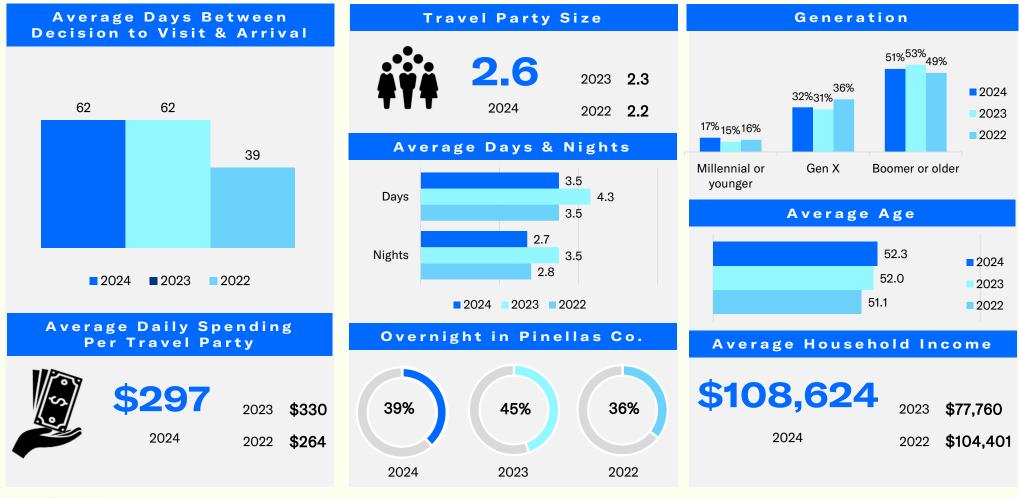
## **Economic Impact: Definitions**

The following definitions, as they relate to economic impact, are used throughout this report:

- Direct Visitor Spending: The injection of money into the local economy when a visitor purchases any good/service inside Pinellas Co.
- Total Economic Impact: The total change in economic activity in Pinellas Co. generated by direct spending. This includes direct visitor spending, as well as its induced and indirect effects in the county.
- Tax Revenues Generated: Tax revenues flowing to government coffers as a result of direct visitor spending.
- Hotel Room Nights: The estimated number of hotel room nights in Pinellas Co. generated by visitors.
- Indirect Effects: Changes in inter-industry transactions when supplying industries respond to increased demands from the directly affected industries (i.e., impacts from non-wage expenditures).
- Induced Effects: Changes in spending that result from income changes in the directly and indirectly affected industry sectors (i.e., impacts from wage expenditures; the subsequent round of spending made by employees of companies that incur direct and indirect expenditures).
- Hotel Guests: Visitors who stayed overnight in a Pinellas Co. hotel, motel, resort, or inn.
- Visiting Friends/Relatives (VFRs): Visitors who stayed overnight in the private residence of a friend/family member who lives in Pinellas Co.
- Vacation Rental/Home Share Guests: Visitors who stayed overnight in a condo, vacation home, or home share rental (i.e., AirBnB, VRBO, etc.) in Pinellas Co.
- Daytrip Visitors (regional): Visitors who came for the day and reside in the regional area surrounding Pinellas Co.
- Daytrip Visitors (travelers): Visitors who came for the day, stayed overnight outside Pinellas Co. and reside outside the region.
- Other Guests: Pinellas Co. visitors who stayed overnight in other types of lodging.

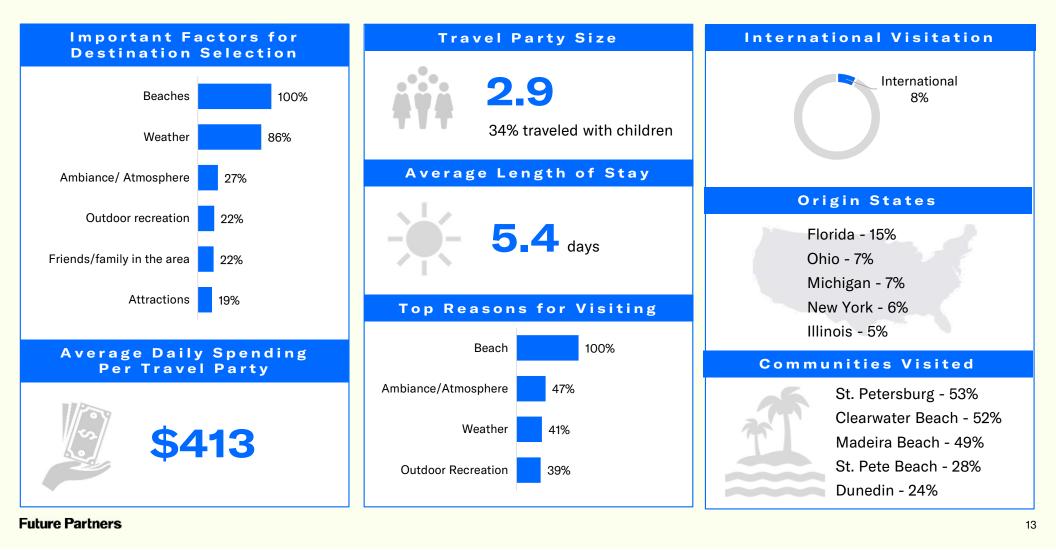
## Visitor Summary: Year-over-Year

### Year-over-Year Comparisons for Q2

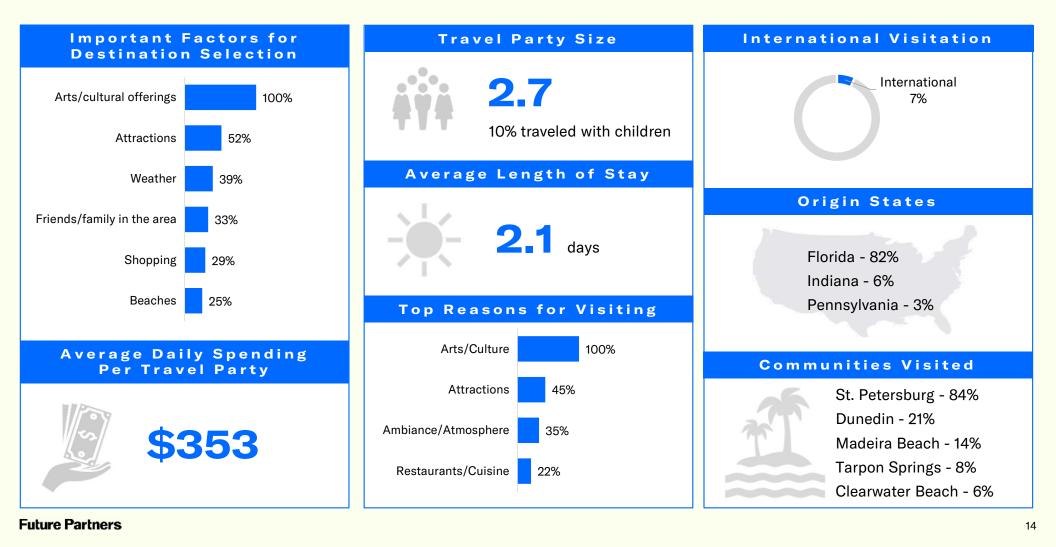


# Infographic: Traveler Segments

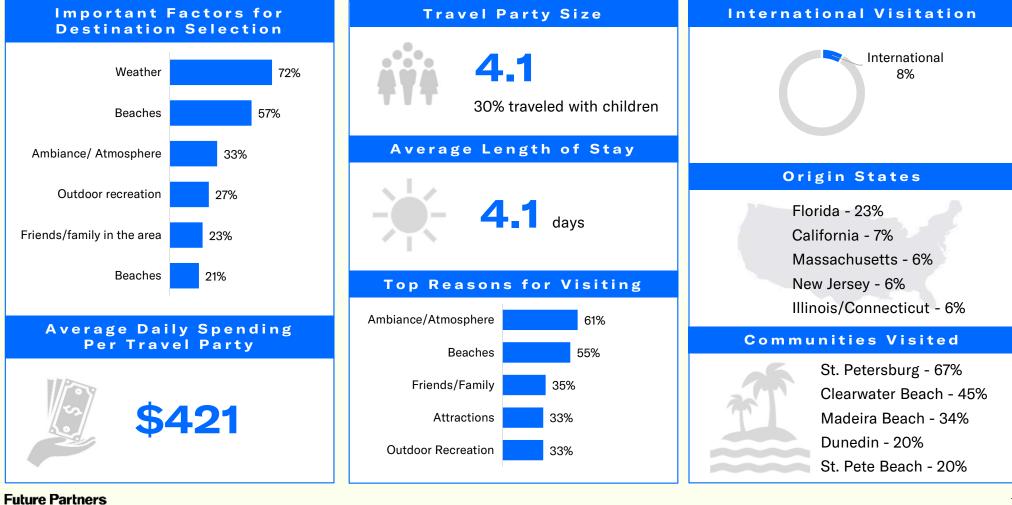
### **Beach-goer**



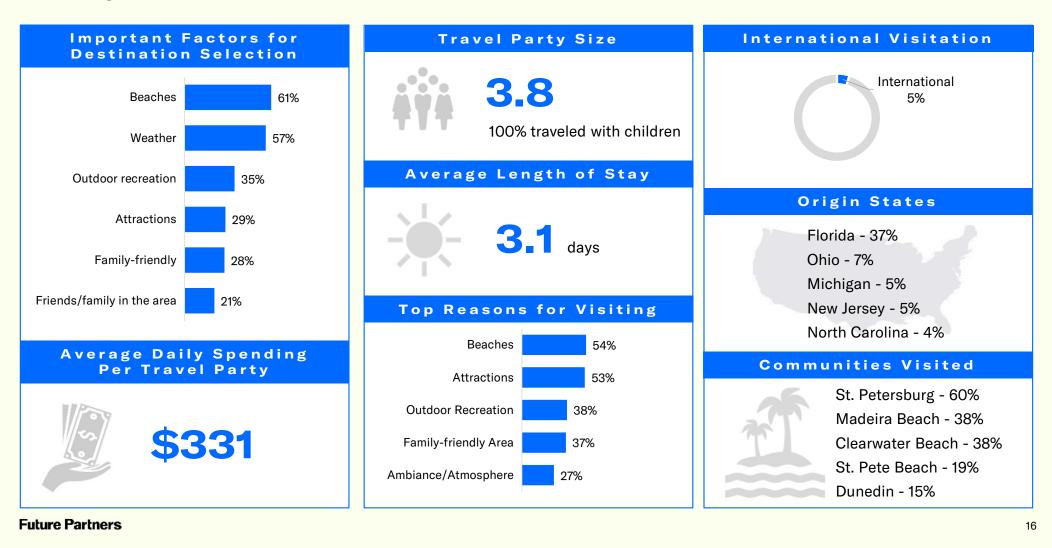
### **Arts & Culture Visitor**



## **Affluent Traveler**

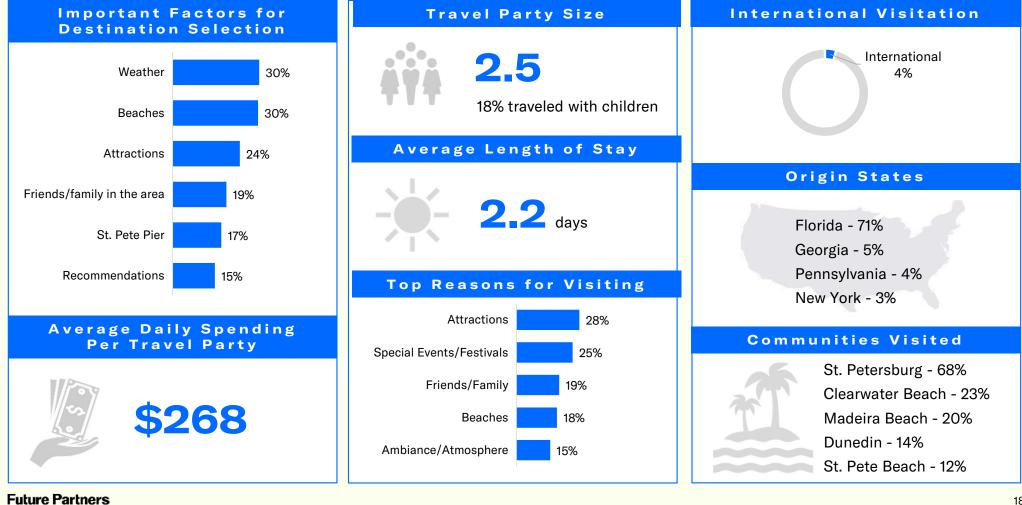


## **Family Traveler**

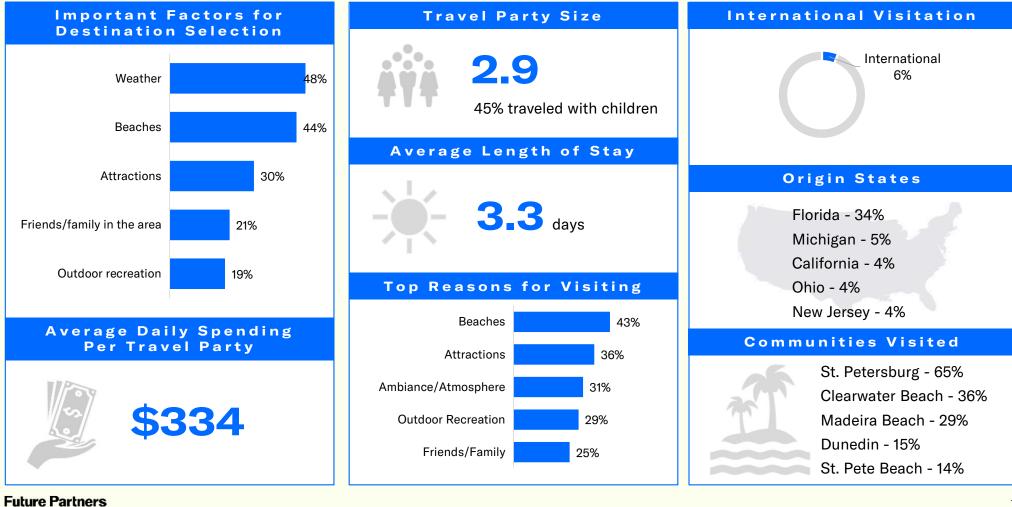


# Infographic: Generations

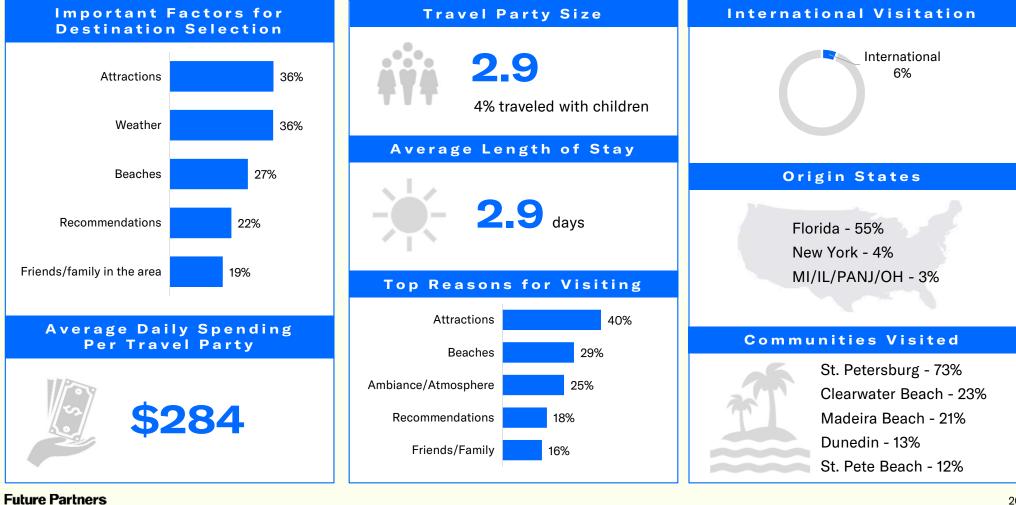
## **Millennial Travelers**



## **Gen X Travelers**



### **Boomer Travelers**



# Detailed Findings: Trip Planning

## Visitors made the decision to visit St. Pete-Clearwater around two month prior to arrival.

Attractions, beaches, and ambiance/atmosphere were the most important factors in the decision to visit St. Pete-Clearwater.



#### Importance to Destination Decision

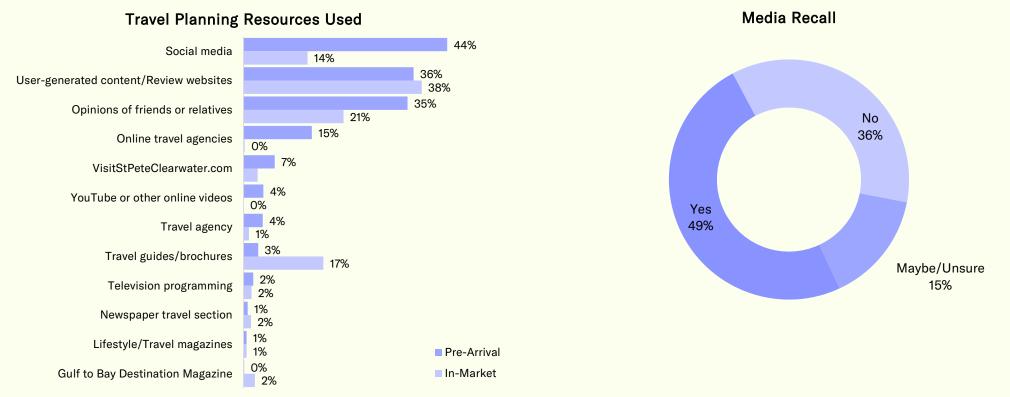
Question: Approximately how many days, weeks or months before you arrived did you make the decision to visit the St. Pete-Clearwater area for this trip?

Question: Which of the following were IMPORTANT to your decision to take this trip to the St. Pete-Clearwater area? (Select all that apply)

Base sizes: Total visitors (1361-1396)

## Social media was the most used resource before arriving in St. Pete-Clearwater, while review websites were used most in market.

Almost half of all visitors to St. Pete-Clearwater had seen, read, or heard advertising for the destination in the past 6 months.



Question: Which of the following resources did you use to plan your trip to the St. Pete-Clearwater area BEFORE you arrived, and which did you (or do you plan to) use while IN the area for this trip? (Select all that apply.) Question: In the last six months, have you seen, read, or heard any travel stories, advertising, or promotions for the St. Pete-Clearwater area? Base sizes: Total visitors (1396)

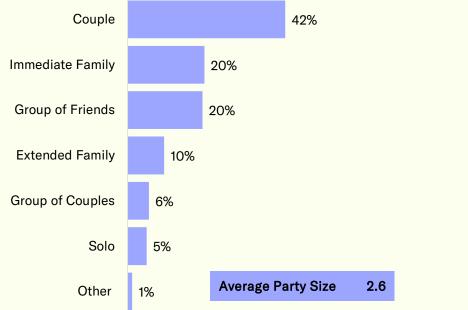
#### **Future Partners**

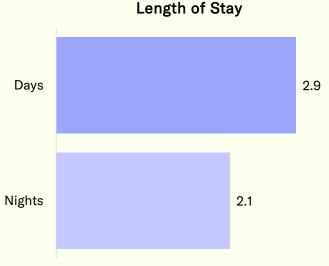
# Detailed Findings: Trip Details

## Most visitors to St. Pete-Clearwater as a couple, with an average party size between two (2) and three (3) people.

**Travel Party Composition** Couple 42% Days Immediate Family 20% Group of Friends 20%

Visitors stayed three (3) days and two (2) nights, on average.





Question: Which best describes your travel group on this trip? Are you ...?

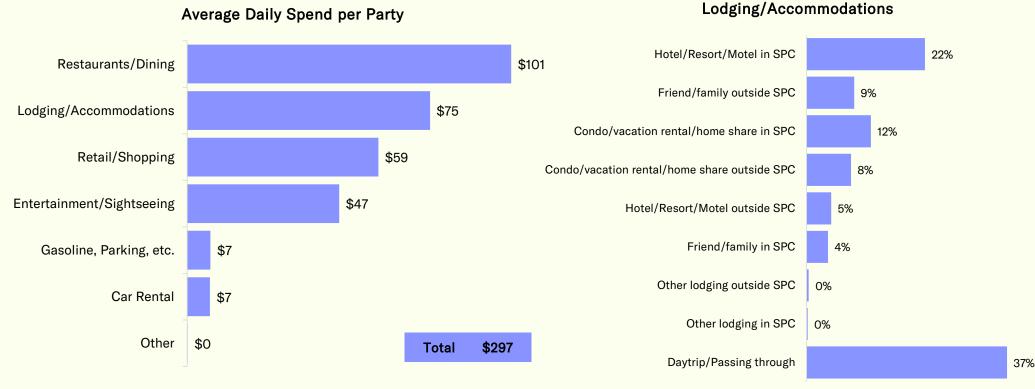
Question: How many people of each type are in your immediate travel party, including yourself?

Question: How many total days and nights did you, or will you, stay in the St. Pete-Clearwater area on this trip? Base sizes: Total visitors (1362-1396)

#### **Future Partners**

## Visitors spent an average of \$297 per day, with restaurants/dining and lodging/accommodations being the largest expenses.

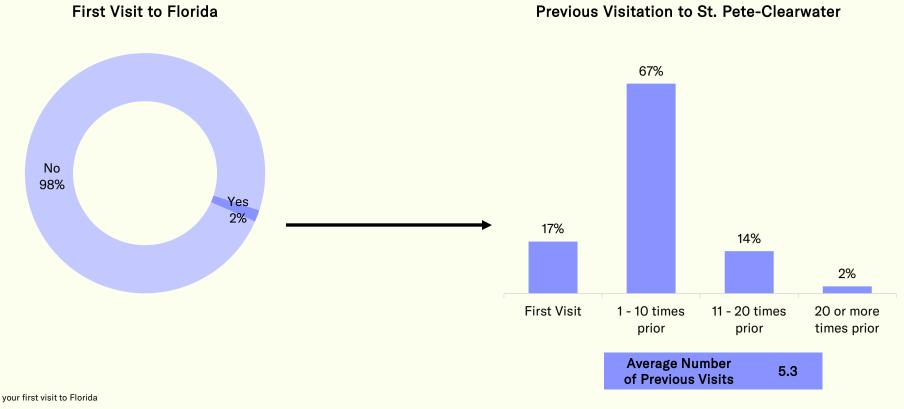
Staying in a hotel/resort/motel in St. Pete-Clearwater was the most used accommodation.



Question: PER DAY, approximately how much will you spend on each of the following while in the St. Pete-Clearwater area? Question: Where are you staying overnight on this trip to the St. Pete-Clearwater area?

Base sizes: Total visitors (1385-1396)

## Most visitors had been to Florida previously, and among those twothirds had been to St. Pete-Clearwater before.



Question: Is this your first visit to Florida

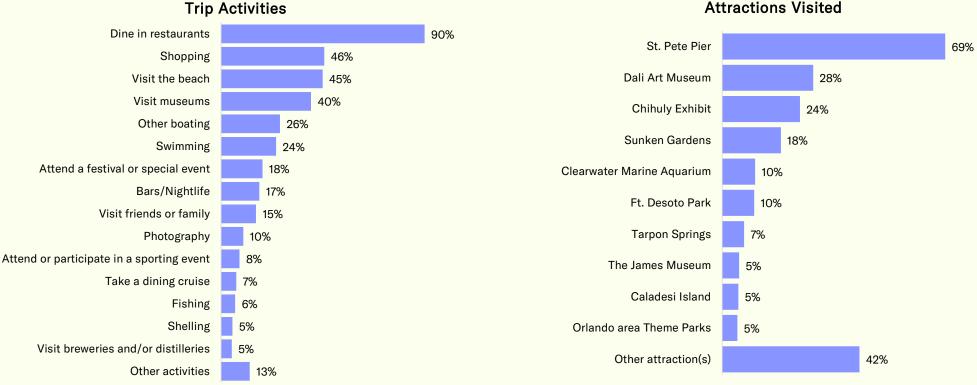
Question: How did you arrive to the St. Pete-Clearwater area and how will you leave? (Select all that apply)

Base sizes: Total visitors (1396) | Previously visited Florida (1370)

**Future Partners** 

## Most visitors dined in restaurants, while shopping, visiting the beach and visiting museums were also popular activities.

St. Pete Pier was the most visited attraction, followed by the Dali Art Museum and the Chihuly Exhibit.

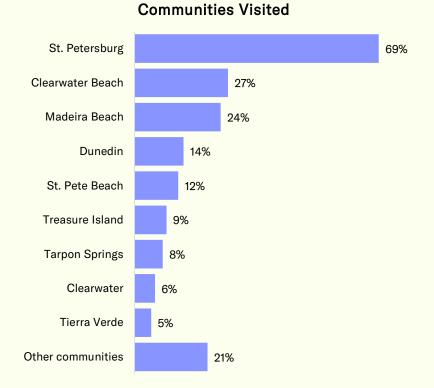


Question: Which of these activities did you, or will you, participate in while in the St. Pete-Clearwater area? (Select all that apply)

Question: Which of these attractions did you (or will you) visit while on this trip? (Select all that apply)

Base sizes: Total visitors (1396, excludes "None of these")

St. Petersburg was the most visited area, followed by Clearwater Beach and Madeira Beach.

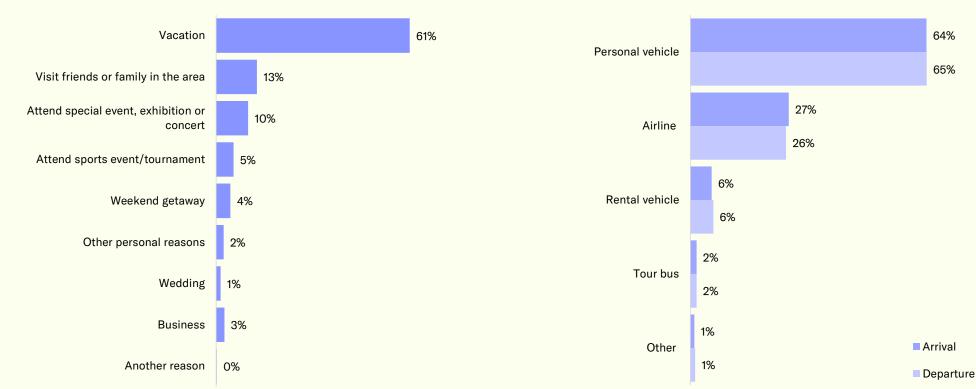


Question: Which of the following communities in the St. Pete-Clearwater area did you visit? (Select all that apply) Base size: Total visitors (1396)



## Most visitors came to St. Pete-Clearwater for vacation.

Personal car/vehicle was the most used method of arrival and departure from the area.



#### Primary Reason for Visit

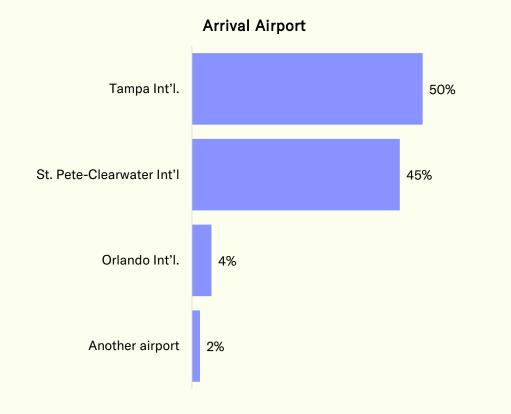
#### Method of Arrival & Departure

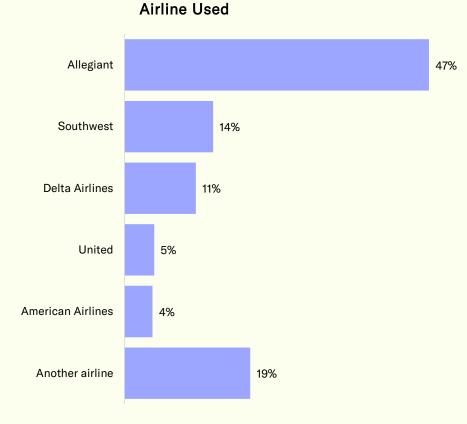
Question: What is your primary reason for visiting the St. Pete-Clearwater Area?

Question: How did you arrive to the St. Pete-Clearwater area and how will you leave? (Select all that apply)

Base sizes: Total visitors (1396)

## Half of the visitors who flew into the area used Tampa International, while using St. Pete-Clearwater International was also common.





Question: At which airport did you arrive at the area?

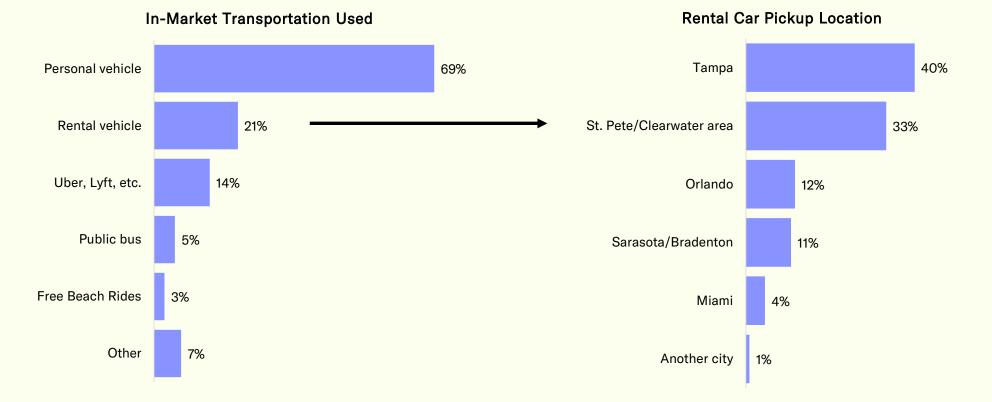
Question: Which airline did you use?

Base sizes: Visitors who arrived at the area by airplane (690) | Visitors who arrived in the area by airplane at TPA or PIE (658)

**Future Partners** 

### Most visitors used their personal car/vehicle while in the area.

Among those who used a rental car in the area, most picked it up in Tampa.



Question: Which modes of transportation did you, or will you, use while in the St. Pete-Clearwater area?

Question: Which airline did you use?

Base sizes: All visitors (1148) | Visitors who arrived in the area by rental car (381)

# Detailed Findings: Visitor Satisfaction

Visitors were very satisfied with St. Pete-Clearwater and are very likely to recommend the area to friends/family, as well as return to the destination themselves.



Question: How satisfied are you with your experience in the St. Pete-Clearwater area on this trip?

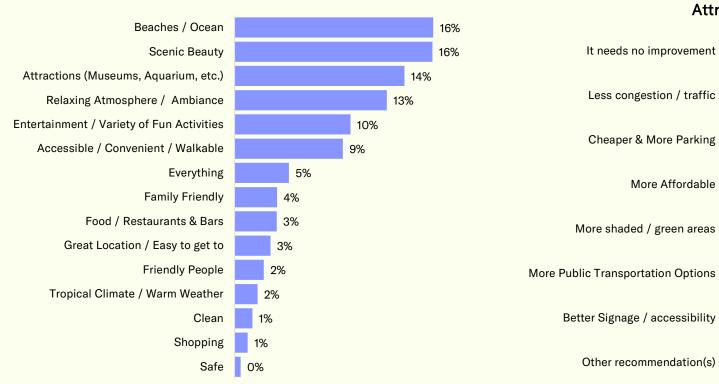
Question: How likely are you to recommend the St. Pete-Clearwater area as a place to visit to other travelers?

Question: How likely are you to return to the St. Pete-Clearwater area?

Base size: Total visitors (1396)

**Future Partners** 

## The most liked aspects of St. Pete-Clearwater are the beaches/ocean, scenic beauty, and the attractions.



#### Recommended Improvements: Attractions & Services

9%

5%

3%

2%

2%

1%

1%

Question: What do you like most about the St. Pete-Clearwater area? (Unaided)

Question: In your opinion, what services or additional attractions would most enhance your experience in the St. Pete-Clearwater area? (Unaided)

Most Liked Aspects of St. Pete-Clearwater

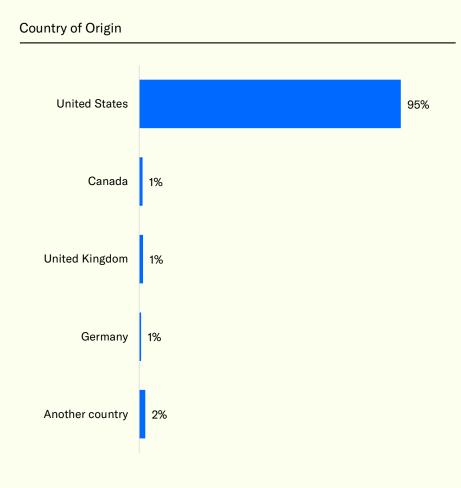
Base sizes: Total visitors (1396)

#### **Future Partners**

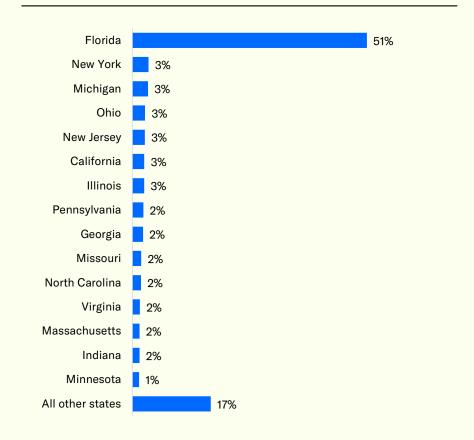
35

77%

## **Origin Market**

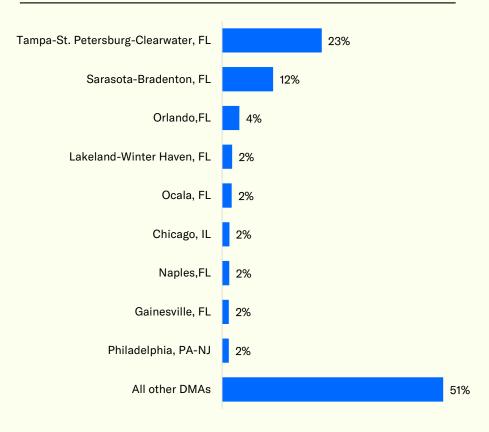


#### U.S. State of Origin

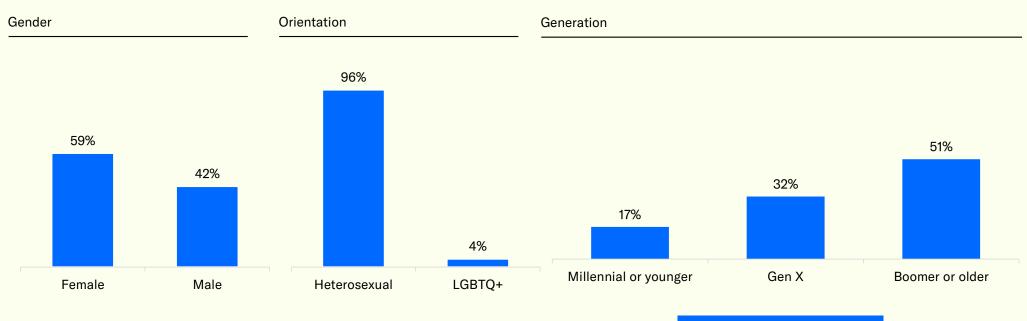


## **Origin Market**

#### MSA of Origin



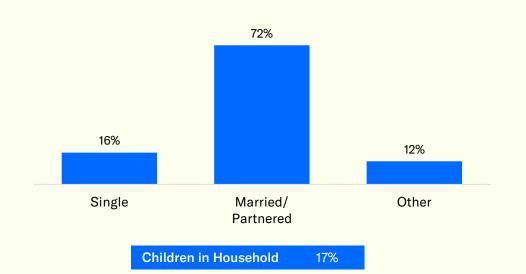




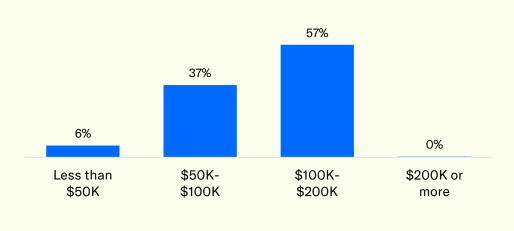
Average Age 52.3 years old

Future Partners

#### **Marital Status**



#### Household Income



Average HHI \$108,624

#### **Future Partners**

#### Ethnicity/Racial Identity

