Digital Paid Media Reporting Highlights

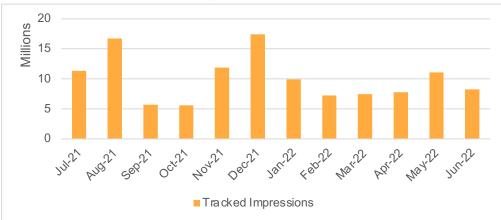
June 2022





June Media Activity

- Click volume was up enormously MoM primarily due to launch of Travelzoo program, while tracked impressions were slightly down. Custom article with Smithsonian also launched in June.
- O Life's Rewards campaign completed in full



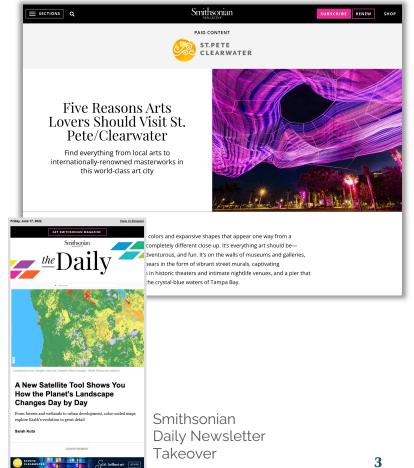
					June		
Campaign	Format	Partner	5/30	6/6	6/13	6/20	6/27
Always On	Display, Pre- Roll	Ad+Genuity					
Always On	Display, Pre- Roll	Sojern					
Spring	Video	Hulu					
Spring	Display	Tripadvisor Conde Nast					
Spring	Native Article	Nativo					
Spring	Rich Media	Undertone					
Spring	Custom Program	Travelzoo					
Spring	Native Article	Smithsonian					
Life's Rewards	Native Article	Nativo					
Co-Op	Email	AFAR					
Always On	Social	Facebook/ Instagram					
Always On	SEM	Google					

Display
Rich Media
Native
Video

Smithsonian Custom Article

Display Media Highlights

- Sojern was the top performing, driving the most Ο volume of site activities and strongest PV and Engagement Rates
- Nativo drove the most impressions, with both Ο general brand campaign and Life's Rewards campaign active this month
- Smithsonian program launched on 6/10 and Ο initial results were very strong
 - 2,715 pageviews on the custom article averaged 4:32 time on page, more than 4X the benchmark
 - The Daily Newsletter Takeover on 6/17 had a unique open rate of 52% and a 2.1% CTOR



FEATURED ARTICLES

Hulu Check-In

- Hulu campaign has delivered 2.2M total impressions from April through June
 - \Rightarrow 1.39M 30s commercial impressions
 - ⇒ 569K Interactive CTV ad impressions
 - ⇒ 280K premium slate impressions
- Overall averaging a 99% completed view rate and \$0.04
 CPCV
- Spring Interactive CTV Ad has underperformed on interaction rate, but overperformed on time earned

Interactive CTV Ad Perfromance

	VSPC Spring Performance	VSPC Winter Performance	Innovid Benchmark	
Interaction Rate*	0.39%	0.48%	0.60%	
Time Earned**	105.86s	62.46s	63s	

*Percentage of impressions where the user interacted to reveal the expanded slate

** Average time in seconds spent engaging with the expanded slate

Interactive CTV Ad





Life's Rewards Campaign Summary



Show Immediately

Check Out the Paradise Why You Need to Start **Binging This Show** Where This Amazon Prime Immediately Show Was Filmed

0.39%

All the Locations You Need to Visit After Watching This Dramedy on Amazon Prime!

0.27% CTR

Insight: Content consumption during the pandemic has grown significantly. Resultingly, "binging" brought about a +62% lift (~2X the lift from our season 1 campaign), because it draws in streamer audiences to click-through and find the next best show to obsessively watch. Including call-to-action language instructing readers to "check out" the show drove a +25% CTAr lift.

TOP HEADLINES

0.29%

CTR

CTR



0.30%

CTR



0.29%

CTR



0.28%

CTR

Romantic Getaways

AUDIENCE ENGAGEMENT -

TOP AD UNIT

Native Article

102**S**

Avg. Time



Road Trip Families

Avg. Time

Insight: Based on time spent, couples and those likely to be in market for romantic getaways were most intrigued by the premise of Life's Rewards and the possibilities of a VSPC trip. Road tripping families also found value in the content as demonstrated in their at-benchmark performance.

Why You Need to Start Binging This

TOP IMAGES _____

Insight: The top performing image shows a beat-up truck for sale next to three men with confused expressions- the chaos captured in the image piqued the interest of readers who are now invested in learning where they go from there. Lean further into imagery that piques curiosity and consider rotating in additional imagery that mirrors the type of audiences interested in your content (couples, families, etc.) for deeper testing.

June MoM SEM Highlights

482,982 search impressions and 83,493 clicks from \$60k spend
308,674 views on YouTube for \$0.035 CPV with a 34% VTR
In Feed Ads had 39,368 clicks to view for an \$.08 CPC
Search generated 50,812 conversions – decreased 6% MoM
Conversion Rate was 59.20% - down 1% MoM
CPC - \$0.72 - increased 5%

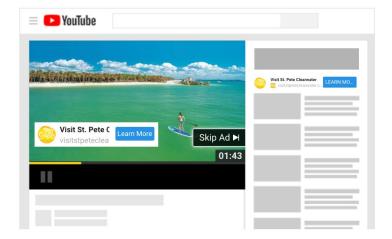
• Travel Industry Benchmark \$1.53

O CTR - 17.29% - decreased 1%

○ Travel Industry Benchmark 4.7%

O Bounce rate was flat

○ Pages per session was flat



Ad · visitstpeteclearwater.com/communities = 7274647200

Clearwater Beach | Award-Winning Beaches | Sunshine is Waiting

Pack a Swimsuit, Flip Flops & Face Masks! Visit America's Best Beaches Responsibly. Consistently On the List of Top Beaches in the U.S. Experience It For Yourself! America's Best Beaches. Places to Stay. Best FL Beaches. Family Fun Activities.

Things To Do

New Attractions & Exhibits Fun Vacation Activities

Beaches

Beautiful Beaches with White Sand A Great Place to Catch the Sunset

Find Places To Stay

Beachfront Resorts & Hotels Boutique Hotels, Budget Hotels

Museums

Awesome Art & Cool Culture Murals, Galleries, Museums

June YoY SEM Highlights

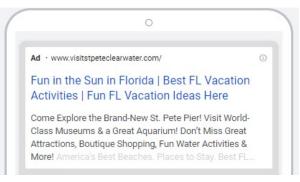
 Search generated 50,812 conversions increased 96% (50,812 vs 25,872)

Conversion rate increased 89%

o CPC decreased 16% (\$0.72 vs \$0.86)

Conversion Goal	# of Conversions
Deal Views	1,177
Time on Site < 1:30	18,349
Travel Deals Discount Page Views	8,061
Total Partner Referrals	6,369
Events View	3,324
Pages Per Session >2	13,336
Destination Guide Order	164
Newsletter Signup	20





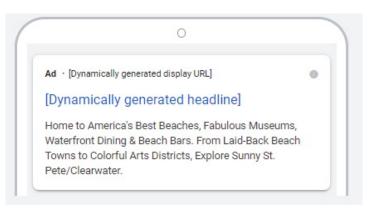
June SEM DSA Highlights

 \odot 111,552 impressions and 19,414 clicks

O CTR - 17.40%

O CPC - \$0.69

- \odot Generated 10,480 conversions
- Communities generated the most conversions (6,345) followed by Beaches (1,580)



Ad · [Dynamically generated display URL] • [Dynamically generated headline]

Discover Two of America's Top 10 Beaches Right Here in St. Pete/Clearwater. Welcome to Beach Bliss on 35 Miles of Soft White Sand. Fresh Air & Sunshine!

Appendix Glossary & Creative Links

Media Terms

 \odot CPC: cost per click

- \odot CPCV: cost per completed video view
- **CPM:** cost per mille (thousand) impression
- \odot CTA: call to action
- O CTA Rate: Click through rate from native article to client website specific to Nativo programs
- \odot **CTR:** click through rate
- CTV: Internet Connected TV devices
- DSA: dynamic search ad; SEM ad type ran on Google that uses content from the landing pages on your website to target your ads to searchers. Google creates relevant headlines based on website content and the search query, while we provide two lines of description.
- O DSP: demand side platform; software used to buy programmatic media
- Engagement Rate: website sessions that include 2+ pageviews generated by display media divided by all pageviews generated by display media
- OTT: Over-the-Top video content from streaming services; frequently viewed on CTVs (<u>https://iabtechlab.com/blog/ott-vs-ctv-what-is-in-a-name/</u>)
- PV Rate: website pageviews generated by display media divided by all display media impressions
- \odot **ROAS:** return on ad spend

Media Partners & Creative

Media Partners

- O Sojern: Managed service programmatic vendor with unique travel intent data
- Ad+Genuity: Miles Partnership's programmatic group; taps into multiple Demand Side Platforms (DSPs) including Basis, Amazon, and DV360; data and inventory agnostic
- Hulu: Leading streaming platform reaching over 110M ad supported users. Generally, video commercials on Hulu run cross-device including on living-room TVs which account for 80% of their inventory
- Undertone: Rich Media vendor specializing in high-impact, cross-device units distributed across a network of premium publishers
- Nativo: Native advertising vendor that enables long-form content distribution at scale across network of premium publishers
- O Dunhill Travel: Online collection of travel deals and discounts reaching 11M users
- Tripadvisor: World's largest travel website, featuring user-generate reviews and comparison shopping tools, as well as inspirational travel editorial content
- Conde Nast: Global media publisher with portfolio of premium consumer brands including CN Traveler, Vogue, Bon Appetit, Pitchfork, Wired, and many others
- O Smithsonian: Official journal and online magazine published by the Smithsonian Institution
- Travelzoo: Online publisher of unique travel deals reaching 28M members worldwide.

Creative

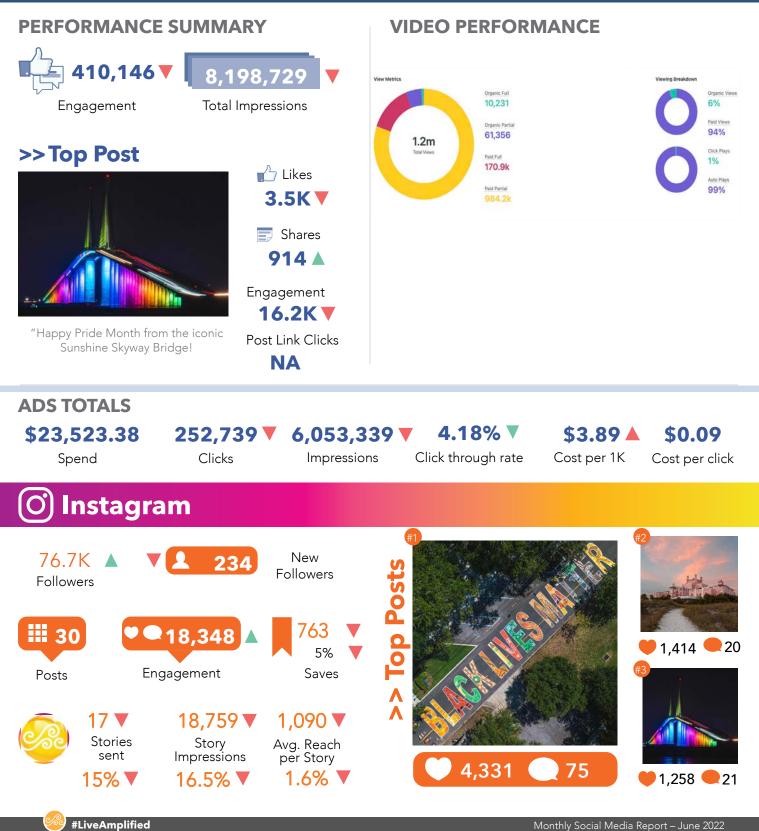
CLEARWATER MONTHLY SOCIAL MEDIA REPORT

ST.PETE

Facebook

▲ **311,243** Page Likes

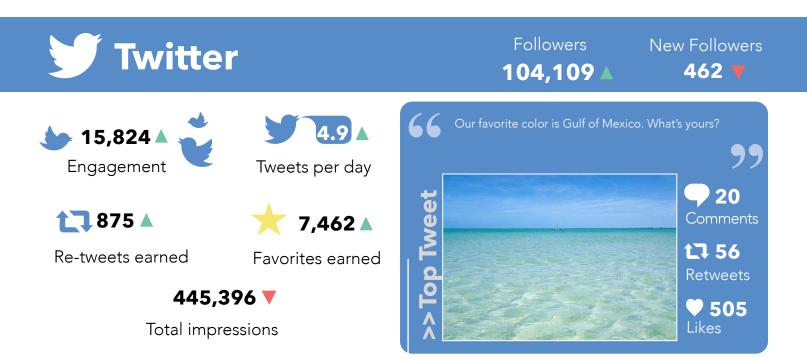
June 2022



▲ Increase from previous month

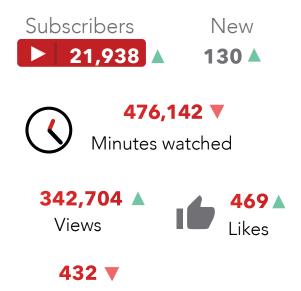
Decrease from previous month

Monthly Social Media Rep



YouTube

Ⅱ ◄



Shares



*□::

0

"Florida's largest Pride Festival takes over St. Pete each June in a dazzling array of sequins, beads, leathers and feathers. More than 200,000 people fill the streets

#LiveAmplified

Visit St. Pete/Clearwater Monthly Website Reporting

June 2022



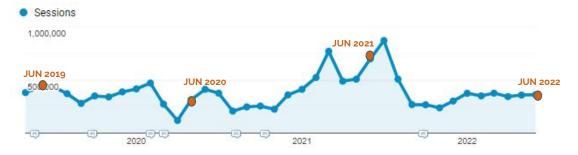
366



Executive Summary

The monthly Data Studio report is available here.

OVERALL TRAFFIC: Sessions in June were down 48% compared to last year, and pageviews were down 54%, which was a large drop, however there were two major factors at play. First, a very large portion of last year's traffic hit the Beach Conditions page given the Piney Point/Red Tide incident, And second, comparisons to last year must factor the enormous pent-up-demand and high interest that occurred in the summer of 2021 - with several all-time site traffic records throughout the summer:



TRAFFIC BY CHANNEL: In terms of absolute values, Organic Search was the largest contributor to the overall decline, accounting for 141,076 fewer sessions in 2022, a 48% drop. That said there are other channels that were responsible for this decline as well including; Referral traffic (down -90% YoY), (Other) traffic (down -81%), Display (down -90%) and Email (down -95%). These large percentage decreases for these other channels, particularly referral with Visit Florida's traffic down by the exact same percent as VSPC.com's Organic traffic, help substantiate decreased demand overall compared to the summer of 2021. On the organic search side, the landing page responsible for the greatest loss in traffic as mentioned was the /current-beach-conditions page, which, on its own, accounted for 68,761 fewer sessions than it did in 2021.

Executive Summary

The monthly Data Studio report is available here.

The drop in referral traffic is again based on there being a sweepstakes going on last June, but not this June. Those draw a high volume of traffic from contest and sweepstakes websites, such as contestgirl.com, sweepstakestoday.com, thebalanceeveryday.com, and more. And although Paid Search traffic was up 17% all other paid sources such as email, display, rich media and video were down leading to the overall campaign traffic decrease.

ENGAGEMENT: Engagement was also down this month, and also had extenuating circumstances. Average Session Duration fell slightly, from 1 min 31 seconds to 1 minute 27 seconds (down 3.7%), but this is almost entirely a result of a very large share of traffic and a long average time spent last June on the Beach Conditions page (3 minutes 25 seconds). Bounce rate also increased moderately, from 57% to 63% (an 11% increase), largely a function of the typical bounce rate differences in channel mix, and that Organic traffic (a low Bounce channel) was a smaller share of total mix this year (a 6% decrease of the total channel mix).

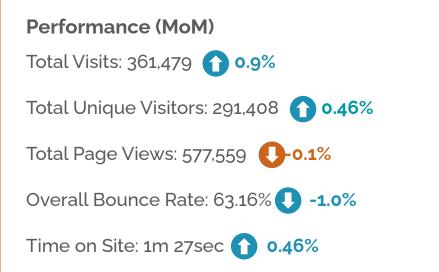
CONTENT PERFORMANCE: The most-viewed page on the site was the things-to-do/beaches page, with more than 36k pageviews. The communities/clearwater-beach (up 1,306%) page also had more than 30k pageviews as the second-most-viewed page on the site in June 2022. Additional strong performers included the /events-festivals page followed by the /things-to-do page. Finally, the Homepage rounds out the top five most-viewed pages last month.

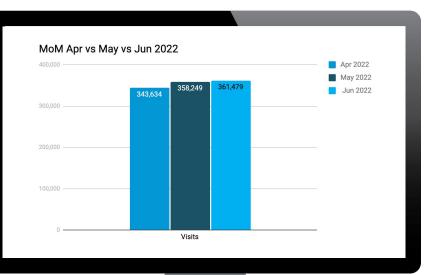
SECOND QUARTER OVERALL TRAFFIC: Sessions in Q2 were down 37% compared to last year, and pageviews were down 43%. That said, our Avg. Time on Page did increase fairly significantly at +30%, and as noted, there were extenuating circumstances that explain these year/year drops.

Google Analytics

........

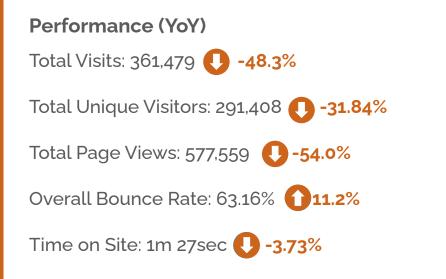
Total Leisure Site Traffic, Page Views & Engagement

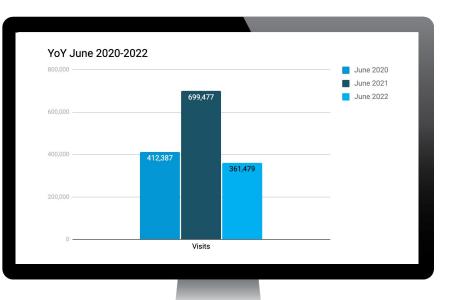






Total Leisure Site Traffic, Page Views & Engagement





Total Leisure Site Traffic, Page Views & Engagement

Performance: Last 12 months

July 1, 2021 through June 30, 2022

Total Traffic/Sessions: 4,621,014 **Q-8.92**%

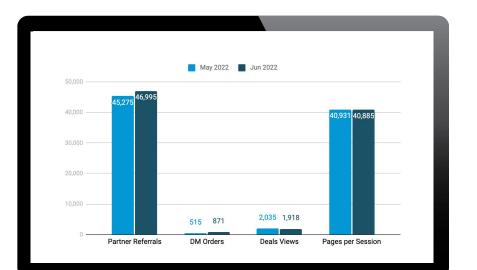
Unique Visitors: 3,240,608 **()** 0.12%

Page Views: 7,734,531 **[]** -12.05%

SITS

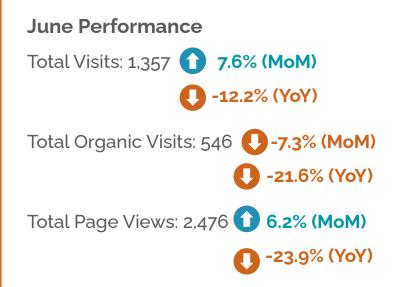
Performance (MoM)

- Partner Referrals: 46,995
- DM Orders: 871
- TripAdvisor Clicks: 146
- Newsletter Sign-ups: 115
- Deals Views: 1,918
- Time on Site: 1min 27sec
- Pages per Session: 40,885





Total Industry Site Traffic, Page Views & Engagement



Top Pages Viewed

- Homepage: 423 1.7% (MoM)
- /event/tdc-meeting-june-2022/1881: 177

2,850% (MoM)

- /info/staff-directory: 121
- 1.7% (MoM)

2022/2023 Gulf to Bay Digital Guide

Performance: June 24, 2022 - June 30, 2022

- PDF Downloads: 24
- Sessions: 375
- Pageviews: 19,991
- Pages/Session: 53.31
- Avg. Session Duration: 5:29
- Device Category:
 - ▷ Mobile: 125 sessions
 - ▷ Desktop: 225 sessions
 - ⇒ Tablet: 25 sessions



Partner Digital Advertising: Website Performance

Overview

IMPRESSIONS CLICK-THROUGH RATE VIEW		BLE IMPRESSIONS	VIEWABLE PERCENT		AVERAGE CPM		
Total CTR 1.94% 1 1.1% from previous year	Viewable Impressions $377,846$ ± 151.676 from previous year		Viewable Percent 57.61% # 32.97% from previous year	\$1	Total average eCPM \$17.66 # \$1.48 from previous year		
Total CTR	Total impressions	Placement	Total CTR	Total clicks	Total impressions		
1.91%	459,122	•	1.76%	6,407	363,68		
1.64%	3,848	STPE: Communities	2.05%	3,825	186,8		
2.02%	194,711	STPE: Things to Do	2.28%	2,104	92,2		
		STPE: Attractions	1.04%	128	12,3		
		STPE: Places to Stay	3.32%	353	10,6		
		STPE: Beaches	2.45%	121	4,9		
Total CTR	Total impressions	STPE: Form	1.64%	63	3,8		
1.94%	657,681	STPE: Fishing	0.46%	13	2,8		
		STPE: Golf	0.57%	11	1,9		
		STPE: Museums	0.89%	17	1,9		
		STPE: Boating & Outdoors	1.73%	22	1,2		
		STPE: All Other	0.99%	3	з		
		STPE: Sports	0.96%	2	2		
Total CTR	Total impressions						
1.84%	21,774						
1.89%	465,545						
2.10%	170,255						
1.87%	107				1-13/13 <		
			-				
					mile		
	1.94% 1.19% from previous year 1.91% 1.64% 2.02%	1.94% 377,84 * 119% from previous year * 151.676 from Total CTR Total impressions 1.64% 3.848 2.02% 194,711 Total CTR Total impressions 1.94% 657,681 Total CTR Total impressions 1.94% 657,681 1.94% 465,545 2.10% 170,255 1.87% 107	1.99% 377,845 119% from previous year F151.676 from previous year Total CTR Total impression Pacement 1.91% 459,122 - 1.64% 3.848 STPE: Communities 2.02% 194,711 STPE: Things to Do 2.02% 194,711 STPE: Places to Stay 3.075,846 STPE: Places to Stay 3.02% 194,711 STPE: Places to Stay 3.04 657,681 STPE: Form 1.94% 657,681 STPE: Soling 1.94% 657,681 STPE: Soling STPE: Soling STPE: Soling STPE: Molecums 1.94% 405,764 STPE: Soling STPE: Soling STPE: Soling STPE: Soling 1.84% 21,774 1.89% 465,545 1.87% 107 STPE: Soling 1.87% 1.87% 1.01 STPE: Soling STPE: Soling	1.9.9% 377,846 57.6.1% *119% from previous year Fotal CTR Total Impression 1.91% 459,122 · 1.76% 1.91% 459,122 · 1.76% 1.04% 3.040 STPE: Communities 2.05% 2.02% 194,711 STPE: Things to Do 2.28% STPE: Attractions 1.04% 3.24% 1.94% 6.57,61 STPE: Communities 2.05% 1.04% 5.794,711 STPE: Communities 2.05% 1.04% 5.794,711 STPE: Communities 2.05% 1.94% 6.57,611 STPE: Attractions 1.04% 1.94% 6.57,661 STPE: Form 1.64% 1.94% 6.57,661 STPE: Colf 6.57% STPE: Museums 0.040ors 1.73% STPE: Sports 0.96% STPE: Sports 0.96%	1.94% 377,846 57.61% \$1 1.19% from previous year 1.207% from previous year 1.207% from previous year \$1 Total CTR Total impression Pacement Total CTR Total CTR Total CTR 1.04% 3.948 STPE Communities 2.05% 3.825 2.02% 194,711 STPE Communities 2.05% 3.825 2.02% 194,711 STPE Communities 2.05% 3.825 2.02% 194,711 STPE Finings to Do 2.28% 2.104 STPE Reaches 2.45% 1.21 STPE Reaches 2.45% 1.21 1.04% 657,611 STPE Form 1.64% 63 1.94% 657,611 STPE Form 1.64% 63 STPE Fool 0.57% 11 STPE Fool 3.73% 22 STPE Fool 0.57% 11 STPE Fool 0.57% 1 STPE Sports 0.96% 2 3 3 Total CTR Total impressions 1.73% 22 1.84% 21.774 1.89% 465.545 3.107 1.84% 2.1774 1.89% 465.545 3.107 1.83% 465.545 3.107 3.10		



Organic Traffic

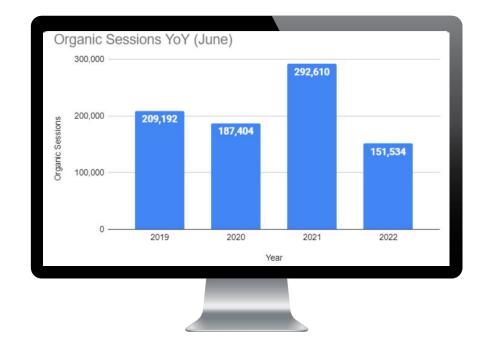
Organic Traffic

Summary

With 151,534 organic sessions, June saw a **48.3% decrease** in Organic Search Traffic looking year-over-year. June's organic sessions are a **19.1% decrease** from June 2020.

The top 10 organic landing pages in June were:

- /profile/pier-60-clearwater-beach/139755
- /communities/clearwater
- /events-festivals
- •
- /current-beach-conditionss
- /communities/clearwater-beach
- /article/fort-de-soto-park
- /communities/st-pete-beach
- /profile/johns-pass-village-boardwalk/138598
- /communities/treasure-island





The Data Studio Q2 SEO Report is available <u>here</u>.

Content Updates & Email Performance

June Content Updates

New Articles/Significant Updates

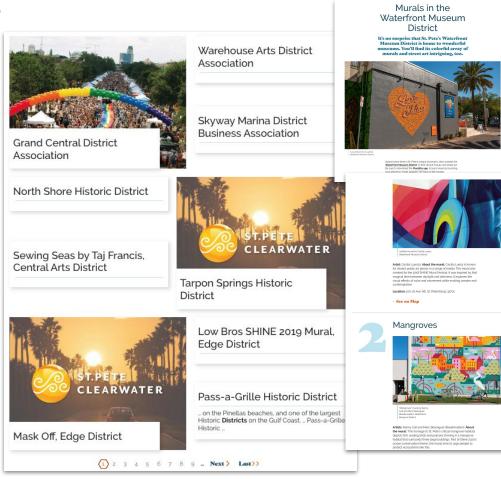
- District Pages
- District Mural Pages

Small Changes to Existing Content

- Update New Restaurants Article
- Update New Hotels & Fresh Renovations
- Update CMA Page
- Update Dali Page

Contribute to Media Articles & Other Promotions

- Nativo
- Outcoast
- TravelZoo
- Expedia Summer Co-Op
- ESTO Award Entry

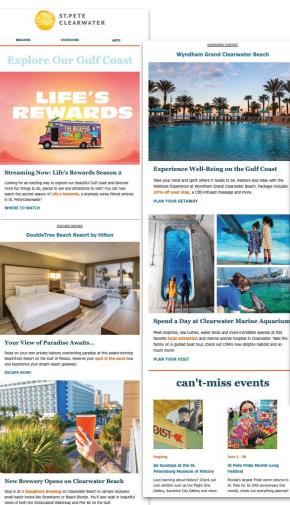


VSPC June 2022 E-News Performance

Email Subject Line: Your Summer Travel Planning Just Got Easier!

Featured Partner: DoubleTree Beach Resort by Hilton Sponsored Content: Wyndham Grand Clearwater Beach

Send Date	6/9/22	
Total Delivered	199,795	
Sessions	938	
Bounce Rate	62%	
Total Unique Clicks	1,678	
Total CTR	0.84%	
Featured Clicks	572	
Sponsored Clicks	258	
Opt Outs	446	







Classic

Cantina in Cleanaster

October 13 - 16

Clearwater Jazz Holiday Festival Doo't miss out on attending the

Come out for the 1st annual offshore 42nd annual Jazz Holiday Festival ladies' fishing tournament near Marina in Clearwater! The official festival lineup will be announced soon.

Check Out Our Latest Videos!



SUBSCRIBE



A 🖸 🖸 🙆 🖨

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St Pote Pride Month-Long

Florida's largest Pride event returns to St. Pete for its 20th anniversary this month, check out everything planned!















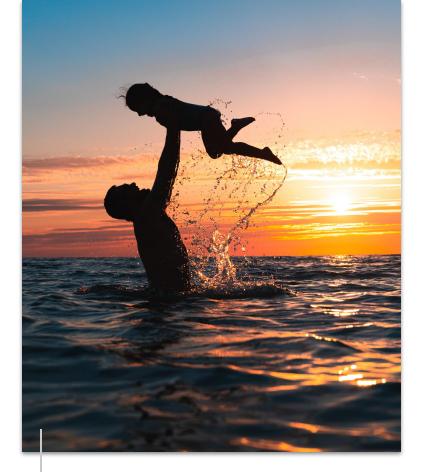
VSPC June 2022 Industry Emails

Send Date	Email	Sent	Delivered	Click-to- Open Rate	Bounce Rate	Total Clicks	CTR	Opt-Outs
6/24 (Day.)	Industry Update Subject Line: 2022 Gulf to Bay Magazine Released, Best Of Winners Announced!	3,111	3,060	12.1%	49%	99	3.24%	1

ActOn Database Sign-ups

June Growth

- Total ActOn List Growth*: 557
- Webform Sign-ups: 115
- Giveaway Sign-ups: n/a



*Includes email sign-ups and unsubscribes

Video Performance

Recap of Video Success Metrics

Industry Standards for Web & Social Video (not ads or longer form)

- Average Percentage Viewed: **50%**
- Audience Retention: 30%
- Engagement Rate: 4%
- Average CTR: **3%**

VSPC's Definition of a Successful Video*

- At least **2,500** views per video in first 7 days with media support (3-second for consistency across platform measures)
- At least **100** engagements per video in first 7 days with media support (likes, shares, comments)
- 60% average percentage viewed

* Please note, these definitions are currently being discussed and may be updated for next month's report.

VSPC Facebook Video Performance in June

*Data pulled as of 7/6/22

Video Titles	Date Published	First 7 Days' Views	Total Video Views (3+ seconds)	Avg. Daily Views [Total/Days Live]	Avg. Minutes Viewed	Engagement Metrics
Second Saturday Art Walk	June 7	727 views	822	27.4/daily avg.	0:03	35 Reactions 5 Shares 3 Comments
A Proud Community - LGBTQ+ Travel	June 15	643 views	2,362	107.4/daily avg.	0:08	74 Reactions 6 Shares 12 Comments
St. Pete's Districts	June 20	196 views	199	11.7/daily avg.	0:13	24 Reactions 2 Shares 0 Comments
St. Pete's Districts: Grand Central	June 22	1,608 views	1,796	119.7/daily avg.	0:07	104 Reactions 13 Shares 15 Comments

VSPC Facebook Video Performance in June

*Data pulled as of 7/6/22

Video Titles	Date Published	First 7 Days' Views	Total Video Views (3+ seconds)	Avg. Daily Views [Total/Days Live]	Avg. Minutes Viewed	Engagement Metrics
St Pete's District: MLK North	June 29	1,104 views	1,161	145.1/daily avg.	0:06	55 Reactions 5 Shares 2 Comments
St Pete's District: St Pete Pier	June 23	5,386 views	7,242	517.3/daily avg.	0:08	800 Reactions 132 Shares 57 Comments

June Video Analysis

The monthly Digital Media Data Studio dashboard is available <u>here.</u> NOTE: No Miles produced videos for IG and YouTube this month.

Video Analysis

- Most viewed video (based on 7-day views, aggregated across channels): St Pete's District: St Pete Pier
- Most watched video (based on average % watched, aggregated across channels): St. Pete's Districts
- Most engaged-with video (based # of likes, comments, shares): St Pete's District: St Pete Pier
- Video of the Month: St Pete's District: St Pete Pier

Learnings

- The District videos outperformed all other styles of content on this month for FB
- Viewers seem to like content about what there is to do in various areas around SPC
 - Communities videos have also historically done well, could be name recognition of certain cities or audiences looking for content that is similar to a trip guide.
- Average watch time per video is low on FB, could be an interesting area to test short vertical snippets similar to what Jimmy has been experimenting with on IG.

Takeaways

Takeaways/Next Steps

- With Beach Conditions generating such a big volume of traffic in June of 2021, and most of that really related to Red Tide information, the team has developed ways to enhance the page's content to provide other useful information to potential site visitors. Having the page perform well (regardless of Red Tide) could potentially help drive additional traffic.
- Content will always be the biggest factor in driving Organic Traffic and great engagement, and should continue to be a focus for the team. SEO results for competitor's sites indicate some significant declines over the past 12 months, with VSPC edging narrowly into the top position this month (July). This is an ideal time for a strong effort to gain SEO to help maintain VSPCs top position for many key performance indicators, and would likely lead to traffic gains as well over time, reduce Bounce, and enhance other engagement metrics.

