

Visit St. Pete/Clearwater VISITOR PROFILE STUDY Dashboard of Findings

Research prepared for Visit St. Pete/Clearwater by:

Destination 🔶 Analysts-

Pinellas County – March 2022

This online report presents interim findings of a comprehensive visitor profile development study conducted by Destination Analysts, Inc. on behalf of Visit St. Pete/Clearwater. The data presented here comes from an in-person intercept survey of St. Pete/Clearwater area visitors at locations throughout the destination. To be considered a visitor respondents had to reside outside of Pinellas County. This online report presents the top-line survey data collected from October 2017 onward and collection is still ongoing.

Data presented within this report is weighted to accurately reflect the overall population of St. Pete/Clearwater area visitors. The total number of completed surveys from Pinellas County visitors for March 2022 was 401 surveys.



Overview & Methodology

Destination Analysts' survey team worked at locations around the St. Pete/Clearwater area as well as at the Tampa International Airport to randomly select and interview visitors. The questionnaire was administered to persons residing outside Pinellas County at the following locations and events:

- Chihuly Collection
- Clearwater Beach
- Clearwater Marine Aquarium
- Dunedin
- Hyatt Place
- John's Pass Village & Boardwalk
- Museum of Fine Arts
- Pier 60
- Salvador Dali Museum
- Sandpearl Resort
- Shephard's Beach Resort
- St. Pete-Clearwater International Airport
- St. Pete Pier
- Sunken Gardens
- Tampa International Airport
- TradeWinds Island Grand
- The James Museum
- Wyndham Grand Clearwater Beach





Research Objectives

The overarching goal of this survey-based research is to create in-depth profiles of Pinellas County visitors, including:

•Detailed trip characteristics (i.e. the reason for visiting the area, length of stay, place of stay, etc.)

•Travel party composition

•Activities & attractions visited in the St. Pete/Clearwater area

•Evaluation of St. Pete/Clearwater brand attributes

•Detailed visitor spending estimates

•Travel planning resources used by St. Pete/Clearwater area visitors

Visitor satisfaction

•Visitor demographics

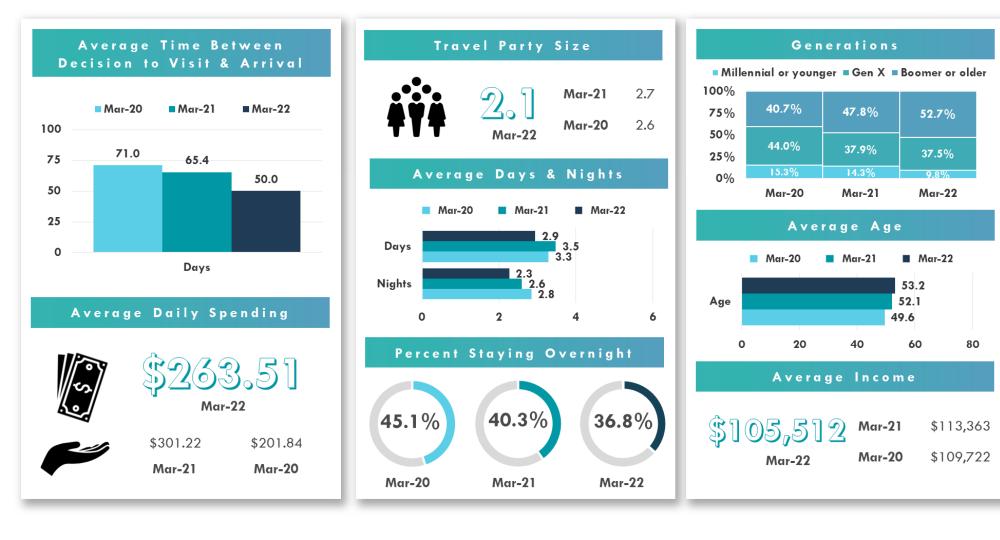




KEY THINGS TO KNOW

VISIT ST. PETE/CLEARWATER March 2022

Destination Analysts



The following is a summary of the most significant changes seen in the visitor profile in the month of March 2022

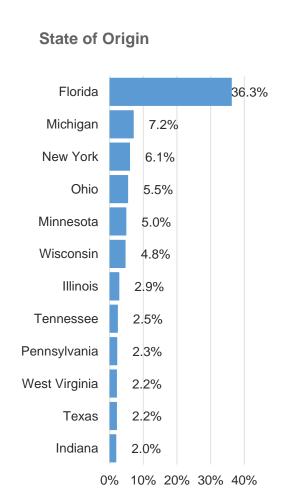
- This month, vacation became the top primary reason for visiting the St. Pete/Clearwater area over visiting friends or family in the area.
 - In March 2022, 45.9 percent of visitors said vacation was their primary reason for visiting.
- Due to increased gas prices nationally, the average visitor in March spent \$19.76 per day on gas, parking, and local transportation while in the St. Petersburg/Clearwater Area.
 - Reported spending has increased from an average of \$19.74 in Q1 2022 compared to the \$11.86 in Q4 2021. This is a \$7.88 difference, an increase of 66.4%, in 2022 thus far when compared to the end of 2021.
- Visiting the beach jumps to the top activity visitors participated in while visiting the St. Pete/Clearwater area which outperforms dining in restaurants during the month of March.
 - March 2022, 79.3% of visitors reported visiting the beach. This follows the positive trend for March since tracking began.
 - Mar 22 = 79.3%
 - Mar 21 = 74.0%
 - Mar 20 = 61.7%
 - Mar 19 = 63.3%
 - Mar 18 = 55.7%
 - In March 2022, 77.7% of respondents dined in restaurants which decreases from 94.8% in March 2021.
- The Dali Art Museum (10.0%), St. Pete Pier (8.1%) and the Orlando area theme parks (6.1%) were the top attractions respondents visited on their trip while Clearwater Beach (59.7%) and Madeira Beach (35.4%) were the two top communities that respondents visited in March 2022.



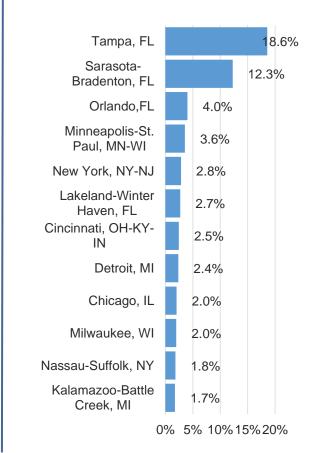
DETAILED FINDINGS

Point of Origin

Country of Origin United States 94.4% Canada 3.7% United Kingdom 1.4% China 0.1% Germany 0.0% France 0.0% Mexico 0.0% Other 0.4% 0% 50% 100%



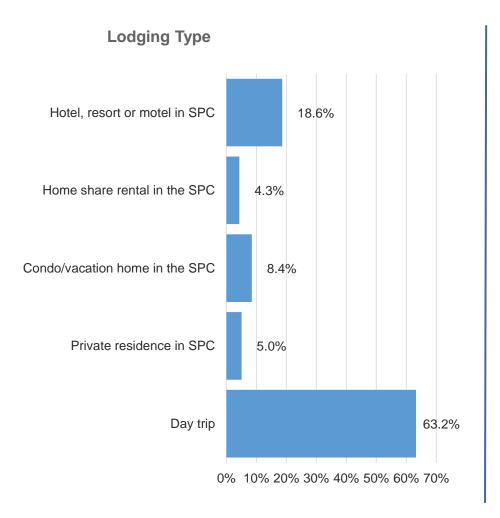
MSA of Origin





Base: 2022 - March 401 responses.

Lodging Type / Daily Spending in Market



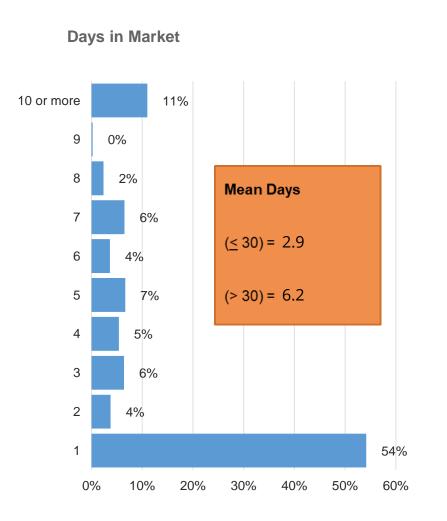
Daily Spending



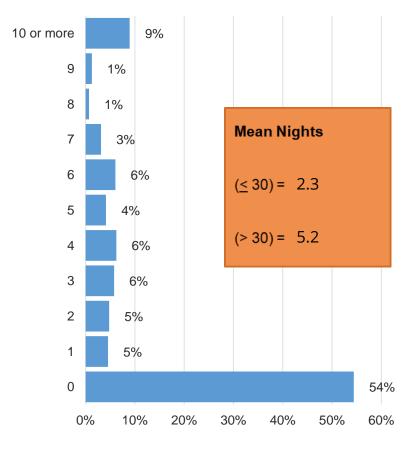
Mean Travel Party Spending = \$ 260.49 Avg # of People Covered by Spending = 2.60 Mean Spending Per Person = \$ 100.11



Days & Nights in St. Pete/Clearwater



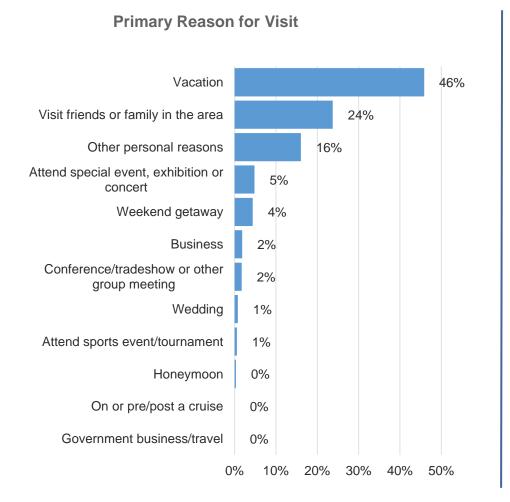




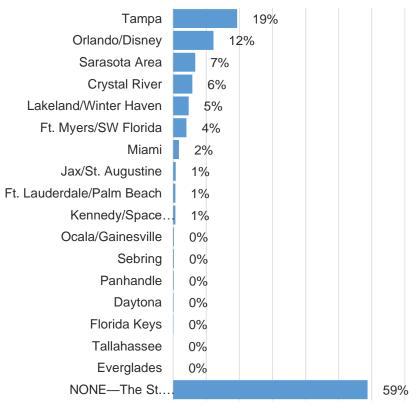


Base: 2022 - March 401 responses.

Primary Reason for Visit / Other Destinations Visited



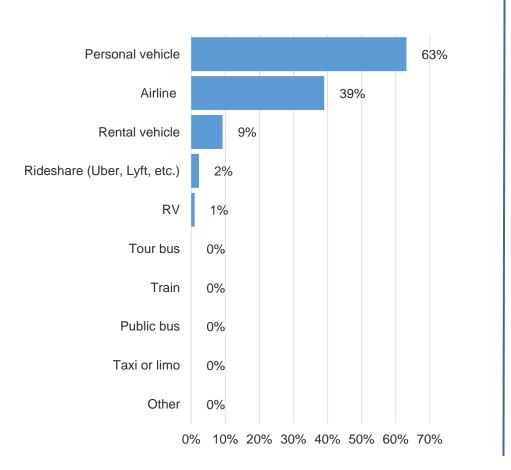
Other Destinations Visited on SPC Trip



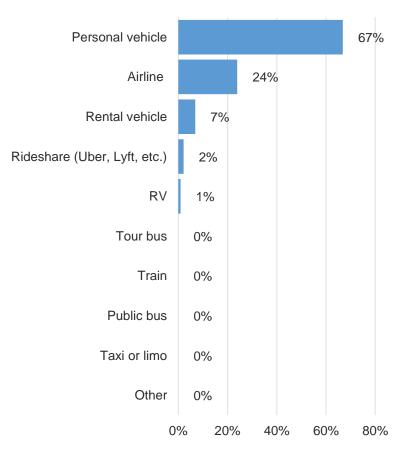
0% 10% 20% 30% 40% 50% 60% 70%



Method of Arrival / Arrival Airport & Airline



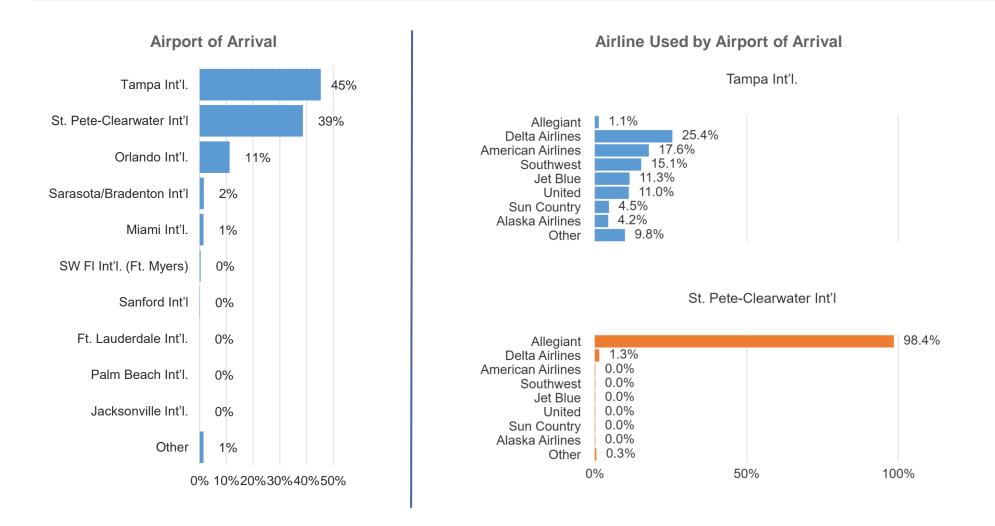
Method of Arrival



Method of Departure

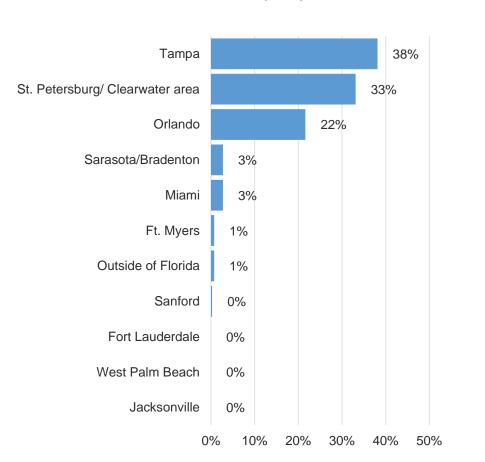


Method of Arrival / Arrival Airport & Airline



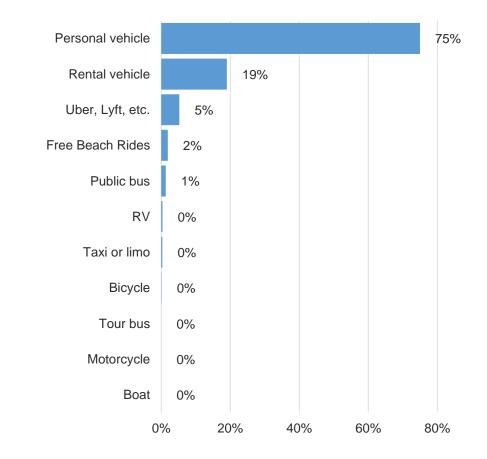


Rental Vehicle Pick-Up City / Transportation Used In-Market



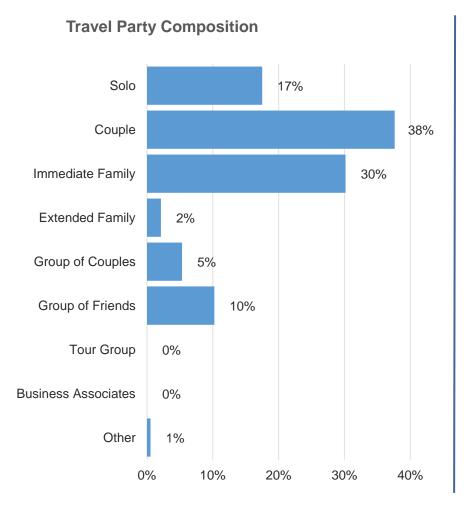
Rental Vehicle Pick-Up City

Transportation Used In-Market

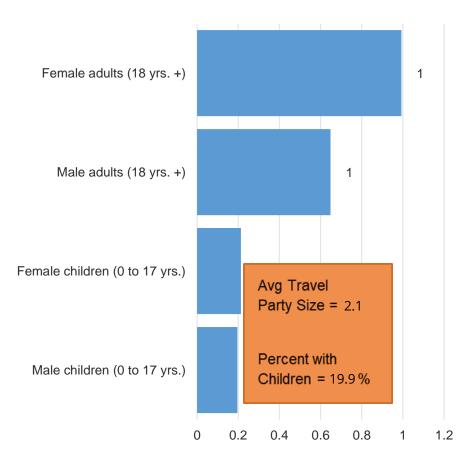




Travel Party Composition / Travel Party Size

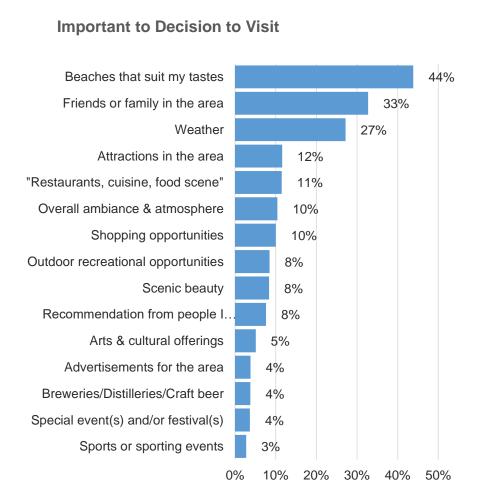


Travel Party Size

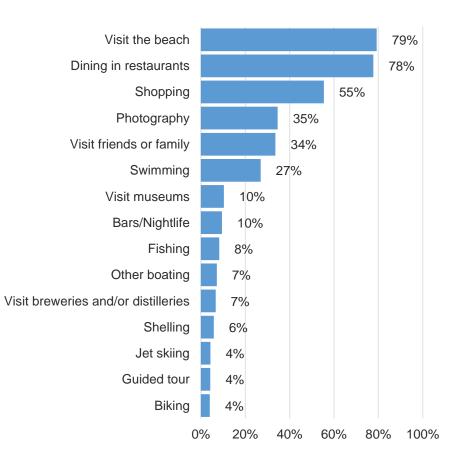




Important Factors to Destination Decision / Trip Activities

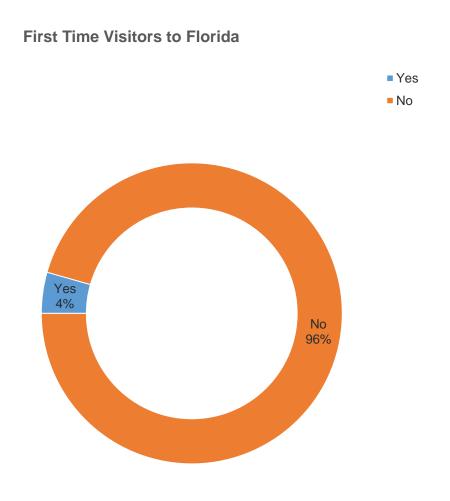


Trip Activities

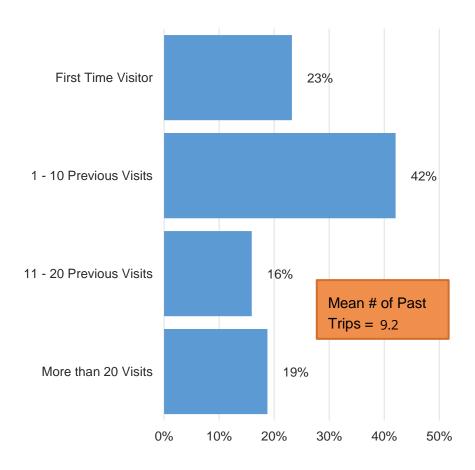




First-Time Visit to Florida / Previous Visitation to St. Pete/Clearwater



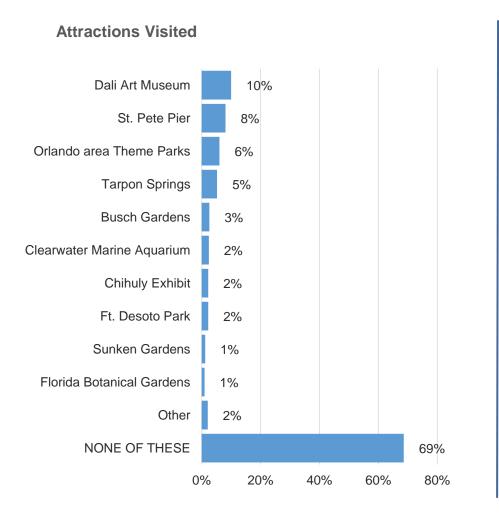
Previous Visitation to the St. Pete/Clearwater Area



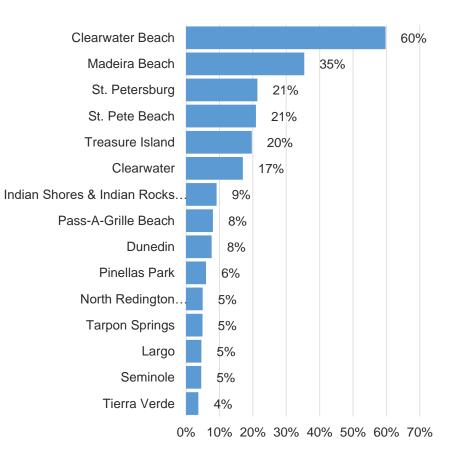


Base: 2022 - March 401 responses.

Attractions Visited / Communities Visited

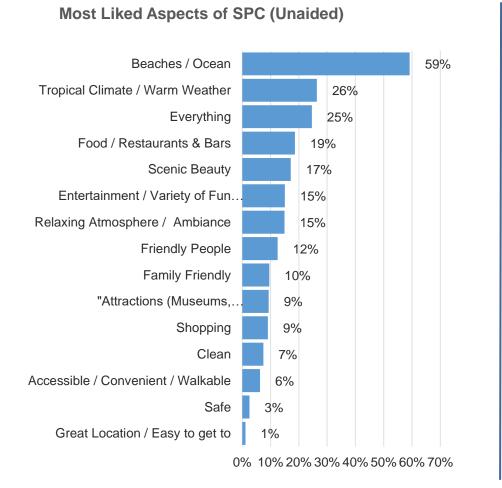


Communities Visited

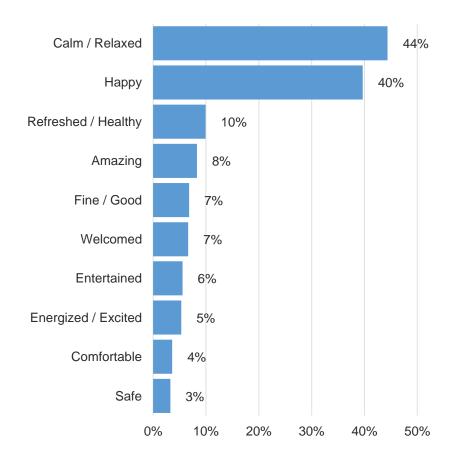




Most Liked Aspect / Feelings in St. Pete-Clearwater



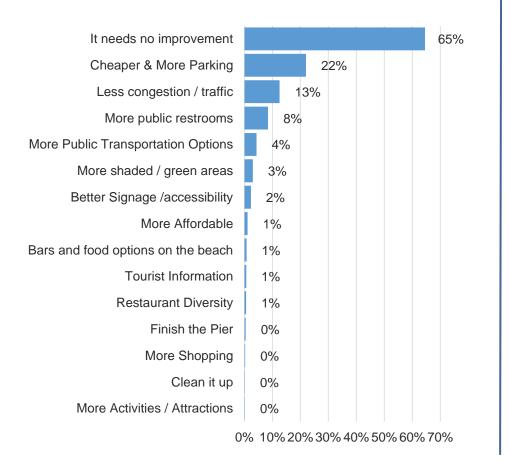
Feelings in SPC Area (Unaided)





Attractions or Services that Would Enhance the Destination Experience

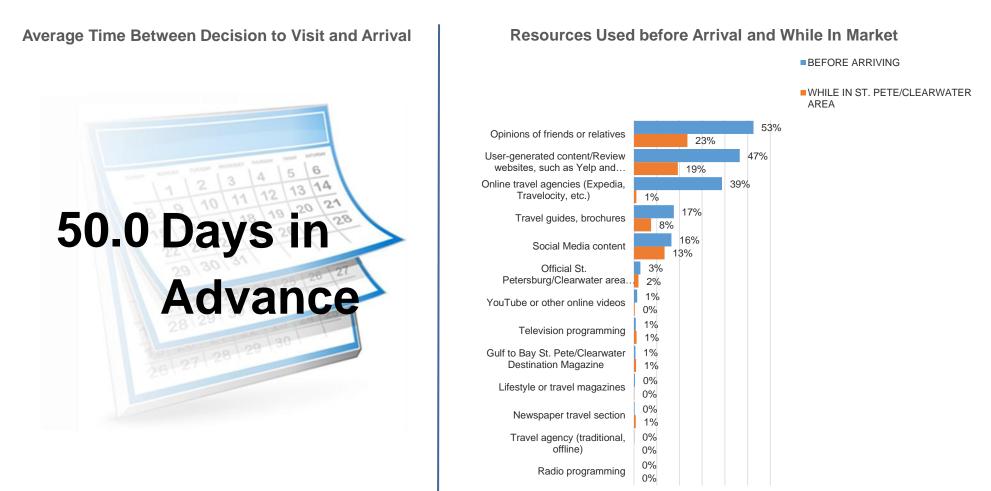






Base: 2022 - March 401 responses.

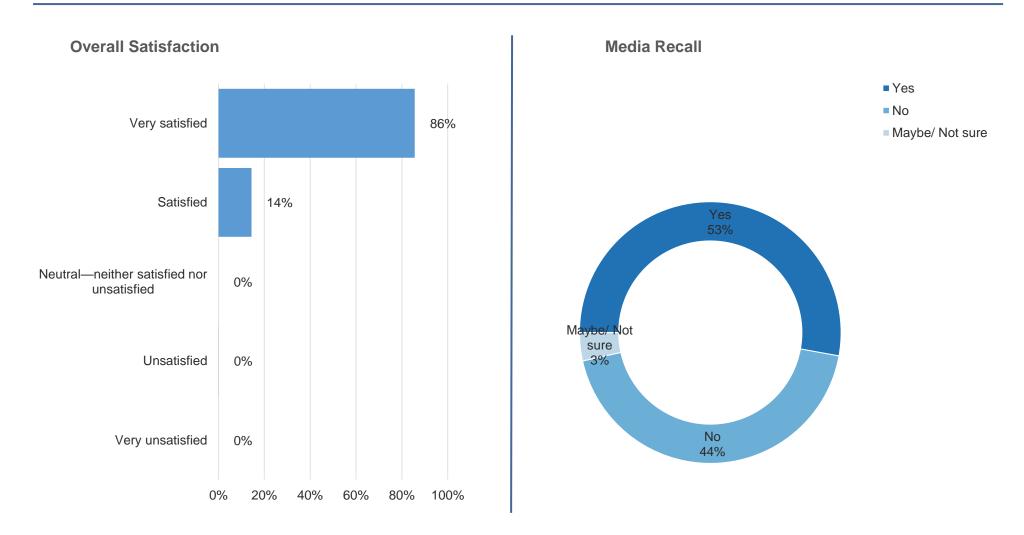
When Decision to Visit was Made / Travel Planning Resources Used



0% 10% 20% 30% 40% 50% 60%

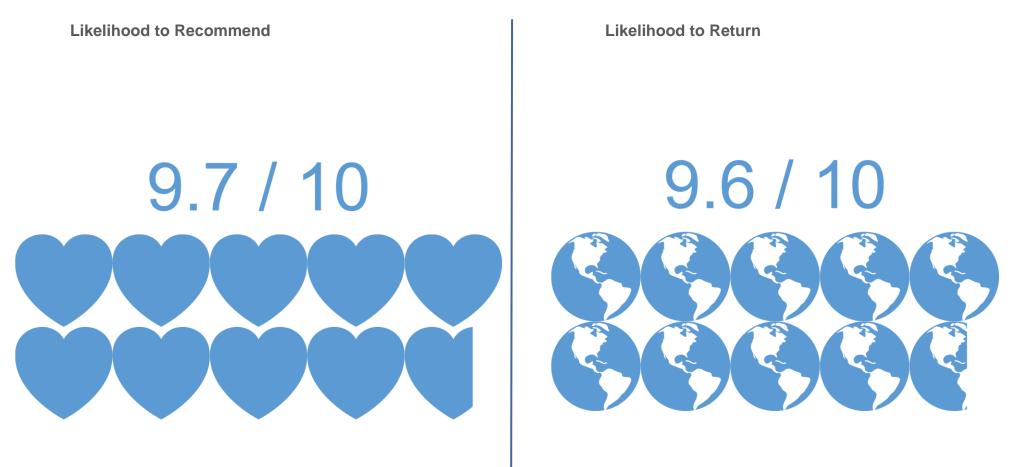


Experience Satisfaction / Earned & Paid Media Recall





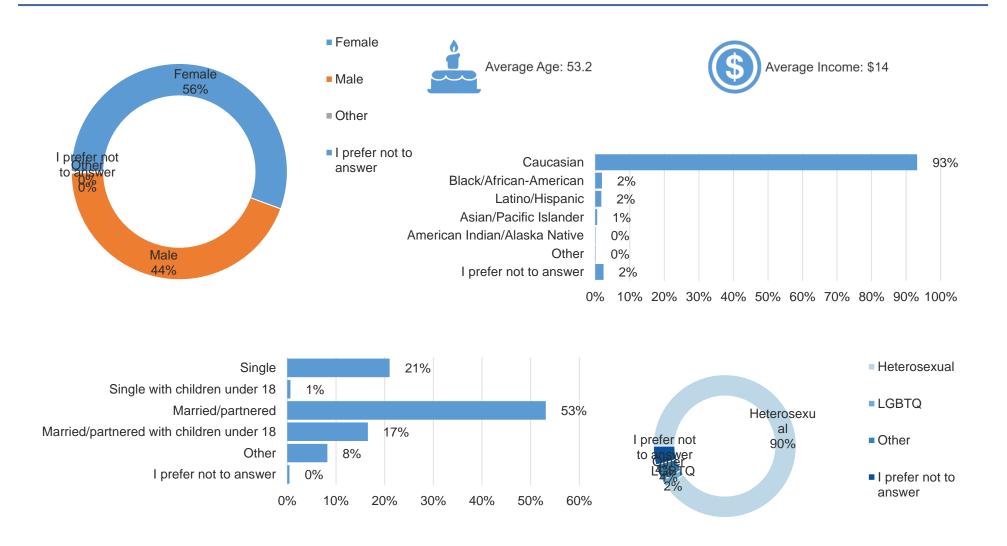
Likelihood to Recommend / Likelihood to Return





Base: 2022 - March 401 responses.

Demographics

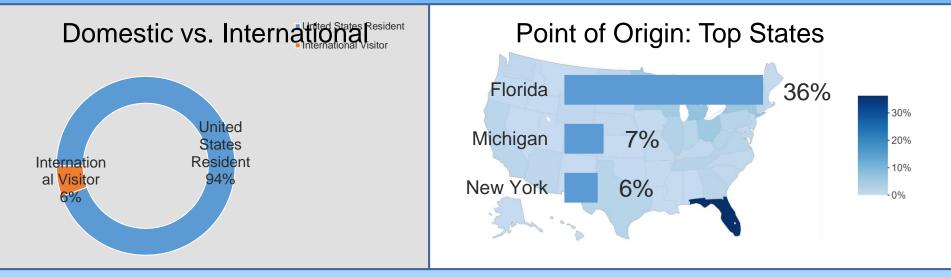




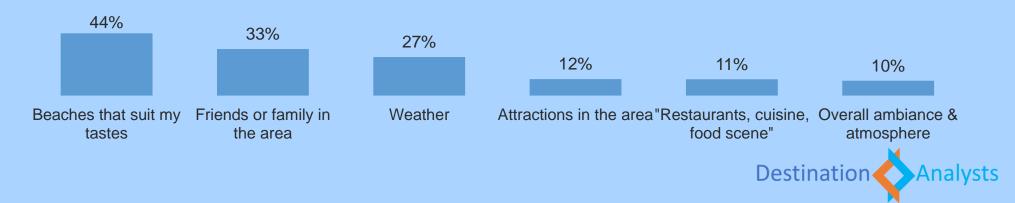


Visit St. Pete Clearwater Visitor Profile Study Infographic Profile: 2022 - March 401 responses. Infographic Profile: 2022 - March 401 responses.

5.8% Millennials41.2% Gen X26.4% Baby Boomers



Factors Important to Destination Decision



Infographic Profile: 2022 - March 401 responses.

Length of Stay 2.9 Days (on average)

